



# OUR QUALITY POLICY STATEMENT

## KWAL-ADM-POL01

Kenya Wine Agencies Limited is committed to establishing, maintaining and improving a Quality Management System based on ISO 9001:2015. We shall procure, produce, package, warehouse, distribute, market and sell alcoholic and non-alcoholic beverages that are safe, meet quality standards, affordable and available at all times to meet customer demands. Customer satisfaction shall be the measure of our performance.

### To achieve this, we shall pursue the following quality objectives:

1. Continually review the quality policy and the entire quality Management System for improvement.
2. Comply with relevant legal, regulatory and other requirements.
3. Continually establish mutually beneficial partnerships with our customers, suppliers and stakeholders.
4. Strive to create maximum value for the shareholders/investors by ensuring efficient and effective operations, cost controls, waste reduction and optimum utilization of company resources
5. Develop, motivate and empower our employees through training, recognition and enhancing the culture of teamwork.
6. Set functional quality objectives and implement a result-based performance management system to enable measurement and reward of excellent performance.
7. Implement a system which will ensure a cleaner and safe work environment for our employees and the community.
8. Carry out periodic business risk assessments and take necessary mitigations.
9. Create and promote an effective customer feedback mechanism that enhances prompt response and closure.

<b>Issue Date</b>	<b>1<sup>st</sup> October 2023</b>	<b>Revision 5</b>
<b>Name</b>	<b>Lina Githuka</b>	
<b>Signed</b>		
<b>Designation:</b>	<b>Managing Director</b>	



# OUR QUALITY POLICY STATEMENT

## KWAL-ADM-POL01

Kenya Wine Agencies Limited commits to comply with the statutory and regulatory requirements as per the (Fire Safety) Order of 2005 as well as the Factories and Other Places of Work (Fire Risk Reduction) Rules, 2007.

The organization strive to ensure the safety of all persons who have a legitimate right to be in, on or in the vicinity of all its premises from fire and its effects.

### **To achieve this, KWAL shall pursue the following: -**

1. Appoint a responsible person with clear mandate; and who retains the overall responsibility of implementing this policy and management of fire safety on its site
2. Engage competent person(s) to help conduct a comprehensive fire risk assessment of the workplace and ensure findings are closed appropriately.
3. Ensure that sufficient number of fire marshals are appointed and trained by a qualified and registered trainer on fire risk reduction.
4. Put in place suitable mechanism of alerting all persons who have a legitimate right to be in the premises; of fire outbreak in the earliest time possible.
5. Identify and provide sufficient number of exits to allow for the safe evacuation to a place of ultimate safety.
6. Ensure staff is kept aware of fire outbreak preparedness through awareness training and drills including use of firefighting equipment.
7. Ensure all fire detectors and fighting equipment are inspected, tested, serviced and maintained by approved persons or body in prescribed frequencies as per the regulations.
8. Keeping proper records of staff training and awareness, service and testing of the fire safety equipment, fire drills and actions taken.
9. Put in place a company fire strategy emphasizing on life safety than property safety.

<b>Issue Date</b>	<b>1<sup>st</sup> October 2023</b>	<b>Revision 3</b>
<b>Name</b>	<b>Lina Githuka</b>	
<b>Signed</b>		
<b>Designation:</b>	<b>Managing Director</b>	